

CLEARWATER  
BEACH  
**2025**

# A message from your Presidents...



**Reggie Miller**



**Nick Hanes**

Dear Esteemed Colleagues & Conference Attendees:

It is with great pleasure that we welcome you to the 2025 North American Contingency Association (NACA) Conference in beautiful Clearwater Beach, Florida. We are honored to be your hosts this year, gathering in a city renowned for its beautiful white sand beaches, clear blue-green water, picturesque landscapes, and brilliant food and entertainment.

With an array of restaurants offering culinary delights, boutiques showcasing local craftsmanship, and recreational spaces that mirror the natural beauty of the Gulf Coast, Clearwater Beach encapsulates the essence of a dynamic and prosperous community. We believe that this setting provides the perfect backdrop for our conference, fostering both professional development and leisure enjoyment.

Over the course of the conference, attendees will have the opportunity to engage in a diverse range of activities designed to facilitate networking and collaboration within our industry. Our meticulously curated panels will delve into pivotal topics relevant to the Contingency & Entertainment Insurance community, providing valuable insights and sparking meaningful discussions.

In addition to the intellectual enrichment, we have organized several social events to enhance your experience. Our cocktail parties, set against the stunning

backdrop of the beach at sunset, promise a relaxed yet elegant atmosphere for networking and camaraderie. The Dunedin Golf Club, acclaimed for its challenging yet enjoyable layout, will host our golf event, encouraging friendly competition and interaction among peers.

This year's conference has drawn over 375 participants, reflecting the close-knit and supportive nature of the NACA community. Our aim is to ensure that each attendee finds ample opportunities to connect with colleagues, exchange ideas, and forge lasting professional relationships.

In conclusion, we extend our deepest gratitude for your continued support of NACA. Your presence and active participation are invaluable to the success of our organization. We look forward to being your hosts in Clearwater Beach, Florida, and are eager to share an unforgettable experience with you.

*Warm regards,  
Reggie Miller & Nick Hanes  
NACA Co-Presidents 2024-2025*



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Tuesday | May 6, 2025

## GOLF TOURNAMENT

Sponsored by Tokio Marine HCC

**Clearwater Hilton Lobby**

**7:15 AM**

Buses to Golf Event Depart



**TOKIO MARINE  
HCC**

**Dunedin Golf Club**

**8:30 AM**

Shotgun for Golf Event

## BEACH BONANZA NETWORKING EVENT

Sponsored by Berkley Entertainment

**Clearwater Hilton (Flamingo/Sandpiper Terraces & North Beach)**

**11:00 AM**

Beach Bonanza Networking Event  
(Golf Alternative)



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## COCKTAIL EVENT

Sponsored by Reel Media and Arch

**Clearwater Hilton (Flamingo/Sandpiper Terraces & North Beach)**

**6:00 PM**

Opening NACA Cocktail Event



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# Wednesday | May 7, 2025

## BREAKFAST

### Salon F & G

**8:00 AM**

Breakfast (Continental with juice, coffee and tea & an Omelet Station)

## SESSIONS

Sponsored by Wilson Elser, Epic and Risk Strategies

### Salon D & E

**8:50 AM**

Opening Remarks by NACA Co-Presidents

**Nick Hanes and Regina Miller**

**9:00 AM**

Life of a US Retail Broker

**Rob Holmes, Spectrum Weather & Event Insurance**

**10:00 AM**

Sexual Abuse & Molestation, Current Issues & Claims Discussion

**Tim Jaggs, Jigsaw Risk Management & Adam Bunge, Asgard & iDeal3**

**10:45 AM**

London Mark Update

**Tom Dobinson, Liberty Specialty Markets**

**11:00 AM**

Deadly Weapon Protection

**James Satterfield**

**CrisisRisk & Zac Vacek, Beazley**

**12:00 PM**

Hugo Raymond Celebration of Life

**Led by Beth Saunder, Aon**



Wednesday | May 7, 2025

## MEET YOUR NEIGHBOR "SPEED DATING" EVENT

Sponsored by ideal3 & AsGuard

Salon A, B, C

2:00 PM

Meet Your Neighbor "Speed Dating"  
Networking Event with a hosted open bar



## COCKTAIL EVENTS

Sponsored by DAC Beachcroft, Chubb and Applied

Clearwater Hilton (Flamingo/Sandpiper Terraces & North Beach)

4:00 PM

NACA Pre-Cocktail Event

6:00 PM

NACA Cocktail Event



Thursday | May 8, 2025

## BREAKFAST

Salon F & G

Join us for an elevated Breakfast experience as we look forward to NACA 2026 and a day of Networking

8:30 - 10:00 AM Southwestern Breakfast Buffet (with juice, coffee and tea & a Waffle Station)

9:00 - 11:00 AM Hosted Bloody Mary and Mimosa Bar (with other alcoholic and non-alcoholic drink options)

## CLOSING REMARKS / NETWORKING

Salon D & E

10:00 AM Closing Remarks, Board Election Results, 2026 & 2027 Conference Location Announcement

Additional space will be available for networking within the hotels facilities



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# Wednesday | May 7, 2025

## 9:00 - 10:00 AM • Life of a US Retail Broker

The day-to-day sales process of a specialist US Retailer Broker is multifaceted and consists of many moving parts. Our speaker, Robert Holmes of Spectrum Weather & Event Insurance, will discuss their process starting at research, target markets and educating clients.

This presentation will delve into the world of the retail broker experience in the US and the differences between a one-time sale and a long-term relationship.

**Rob Holmes. Spectrum Weather & Event Insurance**



Robert Holmes began his career as a meteorologist at the Space Science and Engineering Center, University of Wisconsin-Madison, studying the weather of Antarctica. During this time, he made nine trips to Antarctica for field research, earned awards from the National Science Foundation and the U.S. Navy, and published several research papers. In 1999, he was honored with the naming of the Antarctic geographical feature "Holmes Ridge" by the United States Geological Survey.

After ten years at the University, Robert left academia to work in the weather risk management industry. He then worked in commodities and weather derivatives trading for several years before forming Spectrum Weather and Specialty Insurance in 2011.

From the beginning, Spectrum's mission has been laser-focused on customer service and becoming the premier weather insurance broker in the U.S. Mr. Holmes is a graduate of the Institute of Fair Management. He has received the Meritorious Award from the Minnesota Federation of County Fairs, the Wisconsin Association of Fairs Associate of the Year, and, in 2023, the inaugural Associate of the Year by the International Association of Fairs and Exhibitions.





# Wednesday | May 7, 2025

## 10:00 - 10:45 AM • Sexual Abuse and Molestation

Sexual abuse insurance at a crossroads - where next? After declining for twenty years, sexual abuse is rising again, reports of sexual abuse in child and vulnerable adult-serving organizations are rising sharply, and the costs of sexual abuse risk have skyrocketed.

Only last week, in a sign of the strain this is putting on abuse prevention organizations, SafeSport's CEO was defenestrated in an attempt to save the organization. Despite all this, nothing about the way sexual abuse risk is managed has changed in twenty years. Some insurers have been capitalizing on the opportunity, but most have withdrawn coverage.

What's next?

### Tim Jaggs. Jigsaw Risk Management



Tim spent many years working at Lloyd's of London, designing insurance programs for large, novel, distressed, and complex risks. In 2008, he designed the first stand-alone sexual abuse insurance for the Catholic Church. As Tim continued working with youth and vulnerable adult serving organizations, he realized that developing sexual abuse insurance didn't solve any of the main sexual abuse risk management challenges.

Sexual abuse and all its costs kept rising, yet sexual abuse risk management remained unchanged. Tim therefore created the Jigsaw Risk Management System to address this. Jigsaw is a SAAS application that systematically guides an organization through risk management best practice customized for sexual abuse risk.

Jigsaw enables organizations to create comprehensive sexual abuse prevention and organization protection and, as every dimension of sexual abuse risk constantly changes, to continuously adapt and improve both.



### Adam Bunge. ideal3.

Adam is a coverage attorney who has handled more than 10,000 claims in his 20+ years servicing the domestic and E&S insurance market, including litigation, coverage, and program risk management practices. Adam began his successful collaboration with Sky Zone in 2012. As a former NCAA scholarship athlete (football), Adam brings an unparalleled grit and toughness to his claims handling and risk management philosophies. As a doppelganger for "Fat Thor", Adam is ready to pick up his hammer and bring the thunder to his clients. Adam's approach to and resolution of the thorniest claims is summed up in two words: DON'T. PANIC.

# Wednesday | May 7, 2025

## 10:45 - 11:00 AM • London Market Update

Tom Dobinsom - Liberty

## 11:00 - 12:00 PM • Addressing Violence Trends in Special Events

Recent years have seen a concerning rise in violent incidents at sporting events, concerts, and festivals. These incidents not only pose immediate risks to attendee safety but also present significant challenges to event stakeholders in terms of liability, financial losses, and reputational damage. This presentation aims to delve into the current trends of violence in the special event sector, offering insights into effective strategies for prevention, crisis management, and indemnification.



**Jim Satterfield. CrisisRisk.**

Jim has experience as President, CEO, and COO of various public and private companies in crisis management, environmental, insurance, reinsurance, risk management, and technology. Jim has extensive expertise in the identification and quantification of risk along with solution design. He is a nationally recognized expert in crisis management.

Jim led the team that provided the crisis and media management support at Virginia Tech in response to the shootings, as well as hundreds of other client crisis engagements. He has spoken to hundreds of groups on crisis management, risk management, governance, and disaster planning. Jim is co-author of the book Disaster Ready People for a Disaster Ready America.

**Zac Vacek. Beazley.**



Zac Vacek, CPCU, is a Deadly Weapon Protection underwriter with close to a decade of experience in the insurance industry. He earned his B.A. in Political Science at Texas A&M before venturing into the insurance industry, working for both retail and wholesale broking firms before joining Beazley's Deadly Weapons Protection underwriting group.

Zac's expertise lies in helping organizations assess and mitigate risks related to active assailant and workplace violence incidents through education of the various risk transfer and crisis management programs available to insureds in the marketplace.

## 12:00 - 12:15 PM • Hugo Raymond Celebration of Life

Beth Saunders - Aon

Thursday | May 8, 2025

- 10:00 AM • Closing Remarks, Board Election Results  
2026 & 2027 Conference Location Announcement  
Nick Hanes - Beazley  
Regina Miller - Reel Media

## WHERE WILL NACA BE HELD IN 2026 & 2027!?



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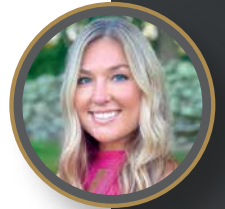
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NACA is excited for our strategic partnership the **Sports & Entertainment Risk Management Alliance (SERMA)** and welcome our attendees who are members of both organizations. Together, we are providing those in the business of risk management for Sports & Entertainment opportunities to connect, learn and thrive in an ever-changing risk environment.



#### What is SERMA?

The Sports and Entertainment Risk Management Alliance (SERMA) is the first risk management association devoted entirely to the sports and entertainment industries. It is an organization of risk managers, claims managers, general counsels, outside counsel and other associated professionals who work in the sports and entertainment field.

#### Our Mission

To be the world's foremost resource for information and networking in the sports and entertainment risk industries. We strive to provide a respectful, transparent and inclusive dialogue where members can share ideas, best practices and strategies in managing risk and claims.

SERMA is a marketplace of ideas for those in sports & entertainment risk and the claims industry.

- We share resources, best practices, strategies
- We are inclusive of a broad range of professionals, ideas, viewpoints
- We present educational & networking opportunities in an intimate environment that promotes relationship building & individual growth

SERMA's goal is to be the foremost resource for sharing current trends and strategies as well as providing endless networking opportunities. These opportunities will present themselves both virtually and in-person events.

If you are interested in membership in SERMA and attending one of their upcoming virtual or in-person events, check them out at [www.TheSERMA.org](http://www.TheSERMA.org)